

**TOWN OF FARMVILLE  
POLICE DEPARTMENT**

Post Office Box 24  
Farmville, Virginia 23901

Anthony Q. Ellington Sr., Chief of Police

434.392.9259  
Fax 434.392.9901  
Email aellington@farmvilleva.com



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March 5, 2019

For immediate release

## **ALERT TO RECENT SCAM**

### **FARMVILLE, VA -**

The Farmville Police Department wishes to make the public aware of a scam that has targeted the Farmville area in the last few days. Victims have reported receiving telephone calls from persons claiming to work for Dominion Virginia Power. The caller threatens disconnection of service for past due accounts if payment is not immediately made. Victims are instructed to purchase "pre-paid" credit cards and call back with the credit card numbers to pay off their accounts. According to a previous Dominion News Release:

*Dominion Energy reminds customers that it doesn't do business this way.*

*"We never threaten customers with immediate disconnection when they are behind on their bills," said Charlene Whitfield, vice-president-Customer Service at Dominion Energy. "We contact customers by phone or in writing multiple times to work out a payment plan before disconnection occurs. The payment plan never requires payment within an hour or less."*

*Dominion Energy does not:*

- *Use aggressive threats to disconnect service (usually within an hour or less)*
- *Insist on immediate payment, over the phone*
- *Request a pre-paid card to be used for payment over the phone*

The Farmville Police Department would like citizens to know:

- If you are suspicious of a caller who is requesting money for any reason, collect as much information as possible from the caller and report it immediately to law enforcement or your utility company.



"To provide a safe and secure community through excellence in public service."

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**Authorized by: Chief A. Q. Ellington Sr... For more information, please contact  
Farmville Police Department at 434-392-9259**